#### **Annual Lifeline Eligible Telecommunications Carrier Certification Form**

All carriers must complete all or portions of all sections
Form must be submitted to USAC and filed with the Federal Communications Commission

## IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

Arkansas	
State (An Eligible Telecommunications Carrier (ETC) must provide a	certification form for each state in which it provides Lifeline service).
401713	Northern Arkansas Telephone Company, Inc
Study Area Code(s) (SAC)	ETC Name(s)
NATCO Communications, Inc	NATCO
Holding Company Name(s)	DBA, Marketing or Other Branding Name(s)
Affiliated ETCs (include names and SACs, attach additional sheets if necessary)	
	TC. Affiliation shall be determined in accordance with section 3(2) of the son that (directly or indirectly) owns or controls, is owned or controlled by, or 7 U.S.C. § 153(2). See also 47 C.F.R. § 76.1200.
formation, or other similar legal document. An office by-laws (or partnership agreement), and would typica	of a position listed in the article of incorporation, articles of er is a person who occupies a position specified in the corporate ally be president, vice president for operations, vice president for ion. If the filer is a sole proprietorship, the owner must sign the

## Section 1: All ETCs MUST COMPLETE SECTION 1- Initial Certification

I certify that the company listed above has certification procedures in place either to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial

## Section 2: All ETCs MUST COMPLETE SECTION 2- Annual Recertification

Do not leave empty columns. If an ETC has nothing to report in a column, enter a zero.

A	В	C
Number of Subscribers Claimed on February FCC Form(s) 497 of current Form 555 calendar year	Number of Lines Claimed on February FCC Form(s) 497 of current Form 555 calendar year provided to Wireline Resellers	Number of Subscribers claimed on the February FCC Form(s) 497 that were initially enrolled in current Form 555 calendar year
199	0	0

Initial the certifications below that apply to your ETC and complete the tables corresponding to the certification below. Depending on the state, BOTH CERTIFICATION A AND B MAY APPLY.

A) I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

Ď	E	F =D-E	G	H = (F+G)	I
Number of Subscribers ETC Contacted Directly to Recertify Eligibility Through Attestation	Number of Subscribers Responding to ETC Contact	Number of Non- Responding Subscribers	Number of Subscribers Responding That They Are No Longer Eligible	Number of Subscribers De-enrolled or Scheduled to be De- Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt
155	134	21	36	57	8

#### AND/OR

In the space below, please list the program eligibility data sources, such as ETC access to a state database and/or notice of eligibility from the state Lifeline administrator or the Universal Service Administrative Company (USAC), and indicate for which qualifying programs (e.g., SNAP, SSI) these sources are used to verify subscriber eligibility. If any of subscribers are subsequently contacted directly by the ETC in an attempt to recertify eligibility, those subscribers should be listed in columns D through I as appropriate and not in columns J through L.

B) I certify that the company listed above has procedures in place to re-certify consumer eligibility by relying on \_\_\_\_\_\_\_. Results are provided in the chart below. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial \_\_\_\_\_

J	K	L
Number of Subscribers Whose Eligibility was Reviewed By State Administrator ETC Access to Eligibility Data or by USAC	Number of Subscribers De-Enrolled or Scheduled to be De-Enrolled as a Result of Finding of Ineligibility by State Administrator, ETC Access to Eligibility Data or USAC	Number of Subscribers Who De-Enrolled Prior to Recertification Attempt

### OR

C) I certify that my company did not claim federal low income support for any Lifeline subscribers for the February Form 497 data month for the current Form 555 calendar year. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above. Initial\_\_\_\_\_ Section 3: ALL ETCS MUST COMPLETE SECTION 3 – De-enroll percentage What is the percentage of subscribers de-enrolled for this ETC?

M	N	0	$\mathbf{P} = \mathbf{N} + \mathbf{O}$	$\mathbf{Q} = ((\mathbf{P} \div \mathbf{M}) * 100)$
Number of Subscribers Claimed on February FCC Form(s) 497	Number of Subscribers De- Enrolled or Schedulcd to be De- Enrolled as a Result of Non-Response or Ineligibility	Number of Subscribers De- Enrolled or Scheduled to be De- Enrolled as a Result of a Finding of Ineligibility	Total Number of Subscribers De-Enrolled or Scheduled to be De-E nrolled	Percentage of Subscribers De-Enrolled or Scheduled to be De-Enrolled that were Claimed on the February FCC Form(s) 497
(From Column A)	(From Column H)	(From Column K)		
199	57	8	65	33

Section 4: ALL ETCS MUST COMPLETE APPROPRIATE CHECK BOX; PRE-PAID ETCS MUST COMPLETE ALL OF SECTION 4

Is	the	ETC	Pre-	Pa	id?

Yes		No	1	(A Pre-Paid ETC does not assess or collect a monthly fee from its Lifeline subscribers,
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If yes, record the number of subscribers de-enrolled for non-usage by month in column S below.

## Non-Usage Results Applicable to Pre-Paid ETCs:

R	S		
Month	Subscribers De-Enrolled for Non-Usage		
January			
February			
March			
April			
May			
June			
July			
August			
September			
October			
November			
December			

### Signature Block: ALL ETCS MUST COMPLETE SIGNATURE FIELDS

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed above.

FCC Form 555		3060-0819
December 2013		
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Signed,		
SHAVIA MINAA	Steven Sanders Jr	
Signature of Officer	Printed Name of Officer	, and a second s
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President Title of Officer	Date	the transfer of the transfer o
Melissa Merkel	870-453-8800	
Person Completing this Certification Form	Contact Phone Number	- reductions to the
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ETC	Identification	
SAC	ETC Name	
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# **Affiliated ETCs**

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